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PATENT
5468-08500/AUS920010400US1IN THE UNITED STATES PATENT AND TRADEMARK OFFICEIn re Application of:
Kumhyr et al.

Serial No. 09/966,829

Filed: September 28, 2001

For: METHOD, SYSTEM AND PROGRAM
FOR SWITCHING BETWEEN
VARIOUS COMPUTER-BASED
COMMUNICATION TECHNIQUESGroup Art Unit: 2172
Examiner: Fleurantin, J.

Atty. Dkt. No. AUS920010400US1

I hereby certify that this correspondence is being transmitted via facsimile or deposited with the U.S. Patent Service with sufficient postage as First Class Mail in an envelope, addressed to: Commissioner for Patents, Washington, D.C. 20231, on the date indicated below:

April 14, 2004
Date

Kevin L. Daffer

AMENDMENT; INFORMAL RESPONSE TO OFFICE ACTION MAILED JANUARY 14, 2004

Mail Stop Non-Fee Amendment
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313

Dear Sir/Madam:

Pursuant to an interview between Examiner Fleurantin, Attorney Kevin Daffer, and Jennifer Fisher on February 26, 2004, this paper is submitted in response to the Office Action mailed January 14, 2004 to highlight reasons why the application is in condition for allowance. In the interview, Applicants pointed out several distinctions between the cited art and the present application, some of which are set forth in more detail below. Unfortunately, no agreement was met. However, the Examiner did agree to consider the following amendments. Please amend the case as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims begin on page 4 of this paper.

Remarks begin on page 10 of this paper.